



Position: Inspection Technician Level 1

Reports to: Operations Manager or Inspection Operations Supervisor

Date:

Position Objective:

Work Environment:

Jack Doheny Company is a leader in the sales, service, rental and remanufacturing of new and used municipal and industrial vacuum and sewer cleaning equipment.

At Jack Doheny Company our customers are our number one priority and will be treated with the utmost respect at all times. We believe that with a dynamic, committed and professional team, we can provide our customers with the best equipment and service possible to position our company for continued future growth.

Job Responsibilities:

- Must be able to diagnosis, repair and test IBAK camera equipment and be certified to perform warranty repairs for IBAK equipment
- Train to be able to diagnosis, repair and test the following camera manufacturer equipment and be certified to perform warranty repairs (Mini Cam and Insight Vision)
- Maintain a clean and organized repair area for inspection equipment
- Assist with the inventory of inspection equipment, parts and repair
- Must be able to travel to affiliated JDC locations to help with workload overflow when needed

Requirements:

- Mid-range computer skills and NDS – Most inspection equipment has software and hardware. Must have the ability to learn and operate this equipment as well as normal office software.
- Hold or able to acquire an adequate driver's license/CDL in order to operate and drive all forms of inspection equipment
- Ability to close and open work orders
- Assist with inventory and knowledge of basic inventory control methods
- Good phone and customer service skills – ability to represent the company in a professional manner
- Ability to use common hand and power tools to repair inspection equipment and solder

The Way We Work:

- Work and accept responsibility to search for, create and execute new and innovative approaches to improve the performance of JDC's services and objectives
- Assist external and internal customers to serve their needs and take responsibility for continuously improving customer service
- Foster meaningful interaction among people through the exchange of information to produce understanding
- Continuously develop and use effective strategies and interpersonal styles to engage and guide others towards the accomplishment of identified objectives and goals in the best interest of the JDC and its customers



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- Consistently work toward the common good of the organization and encourage others to do the same
- Conduct themselves at all times in a professionally appropriate and respectful manner

The individual in this position will interact regularly with employees and managers in other departments and locations at Jack Doheny Company. Receiving and reacting to directions other than from your immediate supervisor will be required periodically. Conversely, there will be time when the person in this position must give direction to others.

Jack Doheny Company is an Equal Opportunity Employer.